

## November 18, 2014

## **Dear Providers:**

The 2014-2015 Synagis season is approaching. Statistics indicate RSV appears earlier in some counties and remains active in others. Based on this, the administration of Synagis injections for El Paso First Health Plans, Inc. will start November 1, 2014 and terminate March 31, 2015.

## **STAR and CHIP Members:**

Navitus, El Paso First's pharmacy benefit manager, is processing all Synagis prior authorization requests for Medicaid and CHIP members enrolled with the health plan. Synagis is only dispensed through the pharmacies listed below.

Maxor Specialty
216 South Pol Street
Amarillo, TX 79101
Synagis Phone # 866.629.6779
Synagis Fax # 866.217.8034
Avella Specialty Pharmacy
3016 Guadalupe St Ste. A
Austin, TX 78705
Synagis Phone # 877.470.7608
Synagis Fax # 877.480.1746

The prior authorization process for requesting Synagis for Medicaid and CHIP members through Navitus is as follows:

- 1. The physician faxes the "Navitus Palivizumab (Synagis) Prior Authorization Request Form" directly to the selected pharmacy.
  - a. Maxor Specialty Fax # 866.217.8034
  - b. Avella Specialty Fax # 877.480-1746
- 2. The pharmacy will forward completed Prior Authorization Request Form to Navitus for final approval.
- 3. The pharmacy coordinates Synagis delivery with the physician's office.
- The physician administers Synagis and bills El Paso First for the administration. (El Paso First does not require prior authorization for the administration of the Synagis injection for Medicaid and CHIP members).
  - a. When submitting a claim to El Paso First for Synagis administration, the valid National Drug Code (NDC) must be submitted in the claim as is required for

outpatient clinician administered drugs. The physician may reference the HCPCS-NDC crosswalk on the Vendor Drug Program website for NDC information.

(http://txvendordrug.com/formulary/clinician-administered-drugs.shtml)

For additional information concerning Synagis administration for STAR and CHIP Members, please call Navitus 24 hours a day, 7 days a week at 1-877-908-6023.

Thank you for your dedication to our members.

Sincerely

David Palafox, M.D. Medical Director El Paso First Health Plans, Inc.